



## SCOTT'S SQUARE LOYALTY PROGRAM "SCARLET REWARDS"

Terms and Conditions (effective 23 July 2021)

As part of our continuing efforts to review and meet the changing needs of our shoppers, we will no longer be offering the Scarlet Rewards Programme.

Your Scarlet Rewards membership will be discontinued on 31 October 2021. You can continue to accumulate points to your account until 31 August 2021.

All points must be redeemed by 31 October 2021. **All unredeemed points will be forfeited after 31 October 2021.**

### 1. MEMBERSHIP VALIDITY

- 1.1 If your membership is expiring on or after 1 August 2021, your membership will not be renewed and any unredeemed points will be forfeited.

### 2. EARNING POINTS

- 2.1 You can continue to accumulate points to your account until 31 August 2021. You will not be able to do so from 1 September 2021.
- 2.2 Member earns 1 point with every S\$50 spent in a single receipt.  
*Purchases made at FairPrice Finest will earn points 50% of receipt value, ie. Member shall earn 1 point with every S\$100 spent.*
- 2.3 For earning of points, each receipt must be of minimum S\$50 in nett value.  
*FairPrice Finest receipts must be of minimum S\$100 in nett value.  
Receipt value of full or part payment with the use of Scotts Square Gift Vouchers and/or other in-store vouchers or rewards points will not add towards the nett value.*
- 2.4 Earning of points is limited to a maximum of one hundred (100) points per member per receipt.
- 2.5 Earning of points is limited to a maximum of two hundred (200) points per member per day.
- 2.6 Any receipt can only be used to earn points for one (1) member, regardless of total amount spent exceeding qualifying purchase amount.
- 2.7 Shopper's Scarlet Rewards card, original receipts and charge slips must be presented to earn points. Duplicate/re-printed receipts will not be accepted.
- 2.8 For earning of points on behalf of the Scarlet Rewards member, the authorised representative must produce the member's Scarlet Rewards card, original receipts and charge slips. Duplicate/re-printed receipts will not be accepted.
- 2.9 Any transactions made on behalf of a Scarlet Rewards member by an authorised representative is at the sole risk of the member herself/himself.  
Upon verifying all required documents as stated in (3.8), it is assumed that the representative has received the authorisation of the member to earn points on behalf of her/him. The Organiser undertakes no responsibility for any abuse of authorisation, loss of the member's personal identification or membership documents, and any other risk involved in such transactions.
- 2.10 Tenants of the Mall and their staff are not allowed to earn points using receipts from their own store.
- 2.11 Points will remain valid for redemption for as long as membership remains valid.



### 3. REDEEMING REWARDS

3.1 Scarlet Rewards members may redeem their points for the following rewards:

Points required	Rewards item	Daily cap
2 points	S\$3 Parking Rebate Ticket	5 per member per day
4 points	S\$6 Parking Rebate Ticket	5 per member per day
15 points	S\$10 Scotts Square Gift Voucher	S\$200 worth per member per day
70 points	S\$50 Scotts Square Gift Voucher	

*\*Up to 5 pieces of S\$3 and/or S\$6 Parking Rebate Ticket per member per day. Only 1 parking rebate ticket can be used per vehicle, per exit.*

- 3.2 All rewards items are available while stocks last, and not exchangeable for cash, or other goods and services.
- 3.3 Terms and conditions applicable to individual rewards items apply.
- 3.4 Redeeming of rewards must be done in person at the Scotts Square Concierge Desk. The Concierge Desk is located at the Level 1 Atrium, from 11am to 9pm daily.
- 3.5 Member's Scarlet Rewards card must be presented for redeeming of rewards.

### 4. OTHER PRIVILEGES

- 4.1 Exclusive Promotions at participating tenants' outlets
  - 4.1.1 To enjoy exclusive promotions at participating tenants' outlets, member must present her/his original Scarlet Rewards card at point of purchase/order.
  - 4.1.2 For updated list of exclusive promotions, please visit <[www.scottssquareretail.com](http://www.scottssquareretail.com)>.
  - 4.1.3 Promotions are subject to change at any time at the absolute discretion of the Organiser and participating tenants without prior notice.

### 5. GENERAL TERMS & CONDITIONS

- 5.1 The Scotts Square "Scarlet Rewards" Loyalty Program ('Program') is open to all, including employees of Wharf Estates Singapore Pte Ltd, formerly known as Wheelock Properties (Singapore) Pte Ltd, ("The Organiser"), their agencies, retail partners, tenants and their immediate families.
- 5.2 All transactions must be made in person (unless otherwise stated), on the same day as purchase. The Concierge Desk is located at the Level 1 Atrium, operating from 11am to 9pm daily.
- 5.3 Member's Scarlet Rewards card, original receipts and charge slips must be presented during redemption. Duplicate/re-printed receipts will not be accepted.
- 5.4 Transactions can be processed only upon being fully furnished with the shopper's particulars, purchase details and indication of consent or otherwise to receiving future direct communications from the Organiser for audit and verification purposes.
- 5.5 Transactions can only be made with the shopper's/member's own receipts from purchases made at retail, food and beverage and service outlets in Scotts Square. Payments made for AACTix/ Sports Hub Tix transactions, at top-up card machines or use of any form of top ups including without limitation, addition to any top up cards or any purchases using top up cards, transactions in relation to car park, purchases of cash cards/ gift vouchers and memberships are excluded.



- 5.6 Receipt value of full or partial payment with the use of Scotts Square Gift Vouchers and/or other in-store vouchers or rewards points will not add towards the nett value for meeting the requirement of Qualification and/or Earning Points.
- 5.7 Receipt(s) for deposit placement, order placement, instalment payment and VIP Packages will not be accepted for Qualification and/or Earning of Points.
- 5.8 The Organiser reserves the absolute discretion to determine the eligibility of any person to qualify for or make a transaction in the Program. Such determination is final and conclusive, and The Organiser is not obliged to give any reason for disqualifying any person from participating in the Program.
- 5.9 By participating in the Program, persons will be deemed to have read, understood and agreed to be bound by these terms and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- 5.10 The Organiser reserves the right to vary the Terms and Conditions herein at any time at its absolute discretion without prior notice.
- 5.11 In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Program, these Terms and Conditions shall prevail.
- 5.12 This Program, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- 5.13 These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.



## 6. PRIVACY POLICY

Your personal details (“the Data”) provided in the Program will be collected, used and/or may be disclosed by Wharf Estates Singapore Pte Ltd, formerly known as Wheelock Properties (Singapore) Pte Ltd, and its subsidiaries and associated companies (together, the “Group”) for the purpose of verifying your identity and/or notifying you in the event you win a prize in our Lucky Draw, and/or entitled to a gift in the Redemption. The Data will also be retained for a reasonable period of time for auditing and statistical analysis use (“the Main Purposes”). By providing your personal details in the Program, it is assumed that you have provided deemed consent to our collection and use of the Data for the Main Purposes stated above.

The Data may be disclosed within the Group and/or to third parties, including service providers who assist us in providing our products and services such as organisations that provide archival, auditing, professional advisory, debt collection, banking, marketing, advertising, mailhouse, delivery, recruitment, call centre, technology, research, utility and security services. Your consent will be collected for the purpose of contacting you for marketing related purposes.

In addition to the Main Purposes, the Group would like to send you emails (“Other Purpose 1”) and/or messages (text or multimedia) to your mobile phone (“Other Purpose 2”) and/or mailers (“Other Purpose 3”) containing updates, advertisements and/or information of events, promotions, sales, discounts and/or store openings in Scotts Square and/or any shopping centres in Singapore that may be owned or managed by any member of the Group.

As required by the Personal Data Protection Act 2012 (No. 26 of 2012) (“the PDPA”), please let us know if you consent to the collection, use and/or disclosure of the Data for the Other Purposes by checking the appropriate box and providing your signed consent on the Data Collection Consent Form, facilitated by our Concierge staff on duty. If you do not consent, please leave the boxes blank. For the avoidance of doubt, your participation and your chances in the Program will NOT be affected by your decision as to whether or not to provide the said consent.

Note:

The Group has updated our Privacy Policy in accordance with the Personal Data Protection Act. Please visit <http://wharfestates.com.sg/privacy-policy.html> for full information.